

## Access, departure and one-way system in the Centre of Excellence

### 1. Parents - dropping off and picking up players

- Remember the car parks are pay and display before 6pm (there is a 15 minute grace period)
- Don't come to the Centre of Excellence if displaying any symptoms or in quarantine/isolation
- Arrive promptly with player(s) to the Ondaatje Pavilion archway doors\* and queue 2 metres from one another (markers provided)
- Member of staff will sign player in and remind you of collection time
- No access to the building for parents or non-playing guests
- Collect player from the Centre of Excellence reception doors\* at allocated time
- Please be on time for collection and drop off
- Please keep your phone on you at all times in case we need to contact you during the session

\*Unfortunately, there is no cover so please wrap up warm and bring umbrellas if necessary

### 2. Players/course attendees

- Remember the car parks are pay and display before 6pm (there is a 15 minute grace period)
- Do not attend the session if displaying any symptoms or in quarantine/isolation
- Arrive at the session changed and ready to take part. Avoid bringing valuables into the centre.
- Arrive promptly at the Ondaatje Pavilion archway doors\* and queue 2 metres from one another (markers provided)
- A member of staff will sign you in and ask you to use the hand sanitiser
- Please use the NHS app to scan the QR code upon entry (over 16s only)
- All players/course attendees (over the age of 11) must wear a mask at all times in the building apart from when in the playing area
- Follow the one-way system up the stairs to the bag drop area on the mezzanine floor
- Follow the arrows (stay left) down past reception and into the playing area
- You are only able to access the downstairs changing rooms if:
  - You need the toilet
  - You need additional privacy for application or removal of protective equipment
- Upon completion of your session you collect your bag(s) from the mezzanine floor and leave via the reception front door

\*Unfortunately, there is no cover so please wrap up warm and bring umbrellas if necessary

### Further information on the flow of players/users in the building

- Marking tape is used to direct users to the entrance and to detail a queuing area
- A one-way barrier system is in place to direct users into the building and then out again at the drop off point
- Players/course attendees will be directed to the mezzanine balcony where you will be allocated a kit storage area

- The pathway from the mezzanine balcony to the main hall will be detailed by the use of tape markings on the floor
- Players/course attendees can use the toilets on the ground floor. Wash hands thoroughly. There is a maximum occupancy of 2 people in the toilet area at any one time
- To access personal kit (ie, padding up), please go to the mezzanine balcony in socially distanced groups or individually
- If players/course attendees have a lunch break, you will be escorted to a pre-designated area by a member of staff, in socially distanced groups
- At the end of the session you can collect your kit from the mezzanine balcony (in socially distanced groups) and you will then be guided to the exit where you will be handed over to a responsible adult (if applicable) and signed out

**Points to note:**

- All ECB Safeguarding guidelines will be strictly adhered to
- All SCB sessions will incorporate a 15 minute turnaround period between users (10 minutes for 1:1 sessions) to allow for cleansing of facilities and equipment and the safe management of participants between sessions